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# ST. TAMMANY PARISH HOSPITAL

Consolidated Financial Statements  
for the Years Ended December 31, 1987  
and 1986 and Independent Auditors'  
Report

Under provisions of state law, this report is a public document. A copy of the report has been submitted to the audited, or reviewed, entity and other appropriate public officials. The report is available for public inspection at the Baton Rouge office of the Legislative Auditor and, where appropriate, at the office of the parish clerk of court.

Release Date           1-2-1988

# ST. TAMMANY PARISH HOSPITAL

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## INDEPENDENT AUDITORS' REPORT

Members of the Board of Commissioners  
St. Tammany Parish Hospital Service  
District No. 1

We have audited the accompanying consolidated financial statements of St. Tammany Parish Hospital Service District No. 1 of St. Tammany Parish, Louisiana (St. Tammany Parish Hospital) as of December 31, 1997 and 1996 and for the years then ended, listed in the accompanying table of contents. These financial statements are the responsibility of St. Tammany Parish Hospital's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with generally accepted auditing standards and Government Auditing Standards, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, such consolidated financial statements present fairly, in all material respects, the financial position of St. Tammany Parish Hospital as of December 31, 1997 and 1996, and the results of its operations and its cash flows for the years then ended in conformity with generally accepted accounting principles.

In accordance with Government Auditing Standards, we have also issued a report dated March 13, 1998 on our consideration of St. Tammany Parish Hospital's internal control structure and a report dated March 13, 1998 on its compliance with laws and regulations.

*Deloitte + Touche LLP*

March 13, 1998

# ST. TAMMANY PARISH HOSPITAL

## CONSOLIDATED BALANCE SHEETS DECEMBER 31, 1997 AND 1996 (IN THOUSANDS)

ASSETS	1997	1996
<b>CURRENT ASSETS:</b>		
Cash and cash equivalents	\$ 3,638	\$ 2,069
Investments	11,365	7,574
Assets whose use is limited - required for current liabilities	445	454
Patient accounts receivable	16,484	14,741
Less allowance for doubtful accounts	(4,622)	(4,317)
Net patient accounts receivable	11,862	10,424
Inventories	1,192	1,087
Prepaid expenses and other receivables	968	1,281
<b>Total current assets</b>	<b>38,450</b>	<b>37,637</b>
<b>ASSETS WHOSE USE IS LIMITED:</b>		
By board for capital improvements:		
Facility replacements	5,761	4,318
Routine replacements	3,000	1,901
By board for professional and other liability claims	575	575
Under legal obligations - held by trustee	1,570	1,570
<b>Total assets whose use is limited</b>	<b>9,906</b>	<b>10,374</b>
Less assets whose use is limited and required for current liabilities	(445)	(454)
<b>Total noncurrent assets whose use is limited</b>	<b>9,461</b>	<b>10,319</b>
<b>PROPERTY, PLANT AND EQUIPMENT:</b>		
Land and improvements	2,703	2,788
Buildings	26,817	28,170
Equipment	28,812	24,794
Construction in progress	118	21
Less accumulated depreciation and amortization	(25,288)	(21,743)
<b>Net property, plant and equipment</b>	<b>34,322</b>	<b>35,440</b>
<b>OTHER ASSETS</b>	<b>318</b>	<b>348</b>
<b>TOTAL</b>	<b>\$ 73,537</b>	<b>\$ 68,769</b>

See notes to consolidated financial statements.

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LIABILITIES AND FUND BALANCE	1997	1996
<b>CURRENT LIABILITIES:</b>		
Accounts payable and accrued expenses	\$ 2,805	\$ 2,607
Accrued employer compensation	1,262	1,529
Accrued vacation	838	799
Settlements due to Medicare and Medicaid intermediaries	4,335	4,590
Amounts due within one year on long term debt	390	381
Amounts due within one year on capital lease obligations	<u>308</u>	<u>329</u>
Total current liabilities	9,968	10,135
ACCRUED PROFESSIONAL LIABILITY CLAIMS	356	381
LONG-TERM DEBT, less unamortized issuance discount (1997 - \$135; 1996 - \$156) and amounts due within one year	13,451	13,696
CAPITAL LEASE OBLIGATIONS, less amounts due within one year	934	1,269
FUND BALANCE	48,668	42,848
TOTAL	<u>\$73,537</u>	<u>\$68,799</u>

## ST. TAMMANY PARISH HOSPITAL

### CONSOLIDATED STATEMENTS OF REVENUE, EXPENSES AND CHANGES IN FUND BALANCE YEARS ENDED DECEMBER 31, 1997 AND 1996 (IN THOUSANDS)

	1997	1996
<b>REVENUE:</b>		
Net patient service revenue	\$63,147	\$54,290
Other revenue	<u>2,762</u>	<u>1,908</u>
<b>Total revenue</b>	<u>65,909</u>	<u>56,198</u>
<b>EXPENSES:</b>		
Salaries, wages and benefits	31,642	28,734
Supplies and other	16,150	12,281
Provision for bad debts	4,039	2,340
Professional and contractual services	5,251	4,481
Depreciation and amortization	3,957	3,309
Interest	<u>1,050</u>	<u>851</u>
<b>Total expenses</b>	<u>62,089</u>	<u>52,996</u>
<b>REVENUE IN EXCESS OF EXPENSES</b>	<b>3,820</b>	<b>3,202</b>
<b>FUND BALANCE AT BEGINNING OF YEAR</b>	<u>42,848</u>	<u>39,488</u>
<b>FUND BALANCE AT END OF YEAR</b>	<u>46,668</u>	<u>42,690</u>

See notes to consolidated financial statements.

## ST. TAMMANY PARISH HOSPITAL

### CONSOLIDATED STATEMENTS OF CASH FLOWS YEARS ENDED DECEMBER 31, 1997 AND 1996 (IN THOUSANDS)

	1997	1996
<b>OPERATING ACTIVITIES:</b>		
Revenue in excess of expenses	\$ 5,820	\$ 3,362
Adjustments to reconcile revenue in excess of expenses to net cash provided by operating activities:		
Provision for bad debts	4,699	2,340
Depreciation and amortization	3,857	3,309
(Gain) loss on disposal of equipment	(48)	7
Interest expense	1,858	831
Interest earned on investments	(1,842)	(1,184)
Changes in operating assets and liabilities:		
Patient accounts receivable	(5,447)	(5,949)
Inventories, prepaid expenses and other receivables	199	(299)
Accounts payable and accrued expenses	178	(442)
Accrued employee compensation and vacation	(131)	469
Net settlements due to/from Medicare and Medicaid intermediaries	5	1,891
Accrued professional liability claims	(25)	49
	<u>8,319</u>	<u>3,618</u>
Net cash provided by operating activities	<u>8,319</u>	<u>3,618</u>
<b>CAPITAL AND RELATED FINANCING ACTIVITIES:</b>		
Purchases of property, plant and equipment	(3,693)	(6,887)
Proceeds from sale of property, plant and equipment	295	-
Principal payments on long-term debt and capital lease obligation	(1,812)	(1,199)
Interest payments	(1,982)	(821)
	<u>(6,192)</u>	<u>(8,107)</u>
Net cash used in capital and related financing activities	<u>(6,192)</u>	<u>(8,107)</u>
<b>INVESTING ACTIVITIES:</b>		
Net change in assets whose use is limited	887	(1,482)
Net change in investments	(2,991)	1,096
Interest earned on investments	1,182	1,184
	<u>(1,922)</u>	<u>798</u>
Net cash (used in) provided by investing activities	<u>(1,922)</u>	<u>798</u>
<b>INCREASE (DECREASE) IN CASH</b>	<b>1,205</b>	<b>(1,692)</b>
<b>CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR</b>	<b><u>2,668</u></b>	<b><u>3,891</u></b>
<b>CASH AND CASH EQUIVALENTS AT END OF YEAR</b>	<b><u>\$ 3,873</u></b>	<b><u>\$ 2,199</u></b>
<b>NON-CASH INVESTING AND FINANCING TRANSACTION -</b>		
Capital lease additions	<u>\$ -</u>	<u>\$ 1,740</u>

See notes to consolidated financial statements.

## ST. TAMMANY PARISH HOSPITAL

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS YEARS ENDED DECEMBER 31, 1997 AND 1996

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#### 1. ORGANIZATION AND SIGNIFICANT ACCOUNTING POLICIES

St. Tammany Parish Hospital (the Hospital) is owned and operated by St. Tammany Parish Hospital Service District No. 1 of St. Tammany Parish, Louisiana in nonprofit corporation organized by the St. Tammany Parish Police Jury under provisions of Chapter 103 of Title 46 of the Louisiana Revised Statutes of 1950. The Hospital is exempt from federal income taxes under Section 113 of the Internal Revenue Code. The governing authority of St. Tammany Parish Hospital Service District No. 1 (District) is the St. Tammany Parish Hospital Board of Commissioners. The Policy Jury appoints members of the Hospital Board of Commissioners.

The consolidated financial statements include the Hospital, St. Tammany Medical Services (STMS) and St. Tammany Physician Network (STPN). STMS and STPN are corporations which are wholly owned by the Hospital. STMS and STPN are not, however, exempt from federal taxation. No income taxes were paid or owed for the years ended December 31, 1997 and 1996 by STMS or STPN. All material intercompany accounts and transactions have been eliminated upon consolidation.

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

The Hospital utilizes the proprietary fund method of accounting whereby revenues and expenses are recognized on the accrual basis. Substantially all revenues and expenses are subject to accrual.

Pursuant to Governmental Accounting Standards Board (GASB) Statement No. 30, *Accounting and Financial Reporting for Proprietary Funds and Other Governmental Entities That Use Proprietary Fund Accounting*, the Hospital has elected to apply the provisions of all relevant pronouncements of the Financial Accounting Standards Board (FASB), excluding those issued after November 30, 1986.

Net patient service revenues and the related accounts receivable are reported at the estimated net realizable amounts from patients, third-party payers, and others for services rendered. The Hospital provides care to patients even though they may lack adequate insurance or may be covered under contractual arrangements that do not pay full charges. As a result, the Hospital is exposed to certain credit risks. The Hospital manages such risk by regularly reviewing its accounts and contracts, and by providing appropriate allowances.

Inpatient acute care services and defined capital costs related to Medicare program beneficiaries are paid at prospectively determined rates per discharge. These rates vary according to a patient classification system that is based on clinical, diagnostic, and other factors. Inpatient non-acute services and certain outpatient services rendered to Medicare beneficiaries are reimbursed on a cost basis subject to certain limits. Inpatient services rendered to Medicaid program beneficiaries are paid at prospectively determined rates per diem; reimbursement for outpatient services rendered to Medicaid program beneficiaries are reimbursed on a cost basis subject to certain limits. Retrospective cost settlements based upon annual cost



reports are estimated and included in net patient service revenue. Final determination of amounts to be received under cost reimbursement regulations is subject to review by program representatives. Retrospective adjustments are adjusted in future periods as final settlements are determined.

The Hospital provides care to patients who meet certain criteria under its charity care policy without charge or at amounts less than its established rates. Because the Hospital does not pursue collection of amounts determined to qualify as charity care, they are not reported as revenue. The Hospital maintains records to identify and monitor the level of charity care it provides to all of its qualifying patients. These records include the amount of charges forgiven for services and supplies furnished under its charity care policy. The Hospital provided charity care of \$700,090 and \$629,080 for the years ended December 31, 1997 and 1998, respectively, based upon charges forgone using established rates.

Cash and cash equivalents include investments in highly liquid debt instruments and money market accounts with an original maturity of three months or less when purchased and include amounts whose use is limited by board designation or under board resolutions.

Investments include investments in U.S. Government and federal agency securities with an original maturity of greater than three months and are stated at cost or amortized cost.

Inventories are valued at the most recent invoice price. This method approximates the lower of cost (first-in, first-out method) or market.

The Hospital records all property, plant and equipment acquisitions at cost and provides for depreciation using the straight-line method in amounts sufficient to amortize the cost of its assets over their estimated useful lives. Assets held under capital lease obligations are recorded at the present value of the minimum lease payments and are included in equipment. Amortization of leased assets is included in depreciation and amortization expense.

Interest costs for the construction of certain long-term assets are capitalized and amortized over the related assets' estimated useful lives. The Hospital capitalized net interest costs of \$210,080 for the year ended December 31, 1996; no such costs were capitalized for the year ended December 31, 1997.

## **2. CASH, CASH EQUIVALENTS AND INVESTMENTS**

**Deposits** - Louisiana Statutes require that all of the Hospital's deposits be protected by insurance or collateral. The market value of collateral pledged must equal 100% of the deposits not covered by insurance. As of December 31, 1997 all of the Hospital's bank balances of deposit (including cash, money market accounts and certificates of deposit), except for \$59,080 which was uninsured and undercollateralized, were entirely insured or collateralized by investments held by the Hospital's third-party agent in the Hospital's name.

**Investments** - The Hospital may invest idle funds as authorized by Louisiana Statutes, as follows:

- (a) Direct United States Treasury obligations, the principal and interest of which are fully guaranteed by the government of the United States.
- (b) United States government agency obligations, the principal and interest of which are fully guaranteed by the government of the United States, or United States government obligations, the principal and interest of which are guaranteed by any United States government agency.

- (c) Direct security repurchase agreements of any federal book entry only securities enumerated in paragraphs (a) and (b).
- (d) Time certificates of deposit of state banks organized under the laws of Louisiana and national banks having their principal office in the state of Louisiana.
- (e) Mutual or trust funds, which are registered with the Securities and Exchange Commission under the Security Act of 1933 and the Investment Act of 1940 and which have underlying investments consisting solely of and limited to securities of the United States government or its agencies.

The Hospital's investments are categorized below to give an indication of the level of risk assumed at year-end. Category 1 includes investments that are insured or registered or for which the securities are held by the Hospital or its agent in the Hospital's name. Category 2 includes uninsured and unregistered investments for which the securities are held by the county's trust department or agent in the Hospital's name. Category 3 includes uninsured and unregistered investments for which the securities are held by the county, or by its trust department or agent, but not in the Hospital's name.

Balance at December 31, 1997 were as follows (in thousands):

Securities Type	Credit Risk Category			Carrying Amount
	1	2	3	
U S gov-owned Federal agency	\$ - <u>14,124</u>	\$ 1,125 <u>-</u>	\$ - <u>-</u>	\$ 1,125 <u>14,124</u>
Total investments	<u>\$14,124</u>	<u>\$1,125</u>	<u>\$ -</u>	<u>\$15,249</u>

### 3. HEALTH INSURANCE PROGRAM REIMBURSEMENT

The Hospital participates in the Medicare and Medicaid programs as a provider of medical services to program beneficiaries. During the years ended December 31, 1997 and 1996, approximately 29.4% and 40.1%, respectively, of the Hospital's net patient service charges (including service charges) were furnished to Medicare and Medicaid program beneficiaries. Revenue derived from the Medicare program is subject to audit and adjustment by the fiscal intermediary and must be accepted by the United States Department of Human Services before settlement amounts become final. Revenue derived from the Medicaid program is subject to audit and adjustment by the fiscal intermediary and must be accepted by the Department of Health and Hospitals of the State of Louisiana before settlement amounts become final. Estimated settlements for Medicare and Medicaid through the years ended June 30, 1995 and 1991, respectively, have been reviewed by program representatives. Net patient service revenue for the years ended December 31, 1997 and 1996 have been increased by \$717,608 and \$438,000, respectively, to reflect the favorable appeal of the skilled nursing facility's routine service cost limits for the 1991-1993 Medicare cost reports. Additionally, as a result of information related to other Medicare contractual arrangements, the Hospital recorded changes in estimates and increased net patient service revenue for the year ended December 31, 1997 by \$900,000. With respect to the settlements for years subsequent to June 30, 1993, management does not anticipate any adjustments by program representatives that would have a material impact on the recorded Medicare and Medicaid settlements.

#### 4. INVESTMENTS AND ASSETS WHOSE USE IS LIMITED

The details of investments and assets whose use is limited at December 31, 1997 and 1996 are as follows:

	1997		1996	
	(in thousands)		(in thousands)	
	Cost	Market	Cost	Market
<b>Investments:</b>				
Federal agency securities	<u>\$ 11,365</u>	<u>\$ 11,345</u>	<u>\$ 7,373</u>	<u>\$ 7,369</u>
<b>Assets whose use is limited:</b>				
For capital improvements:				
Federal agency securities	<u>7,781</u>	<u>7,748</u>	<u>8,632</u>	<u>8,632</u>
For professional and other liability claims:				
Certificates of deposit	<u>379</u>	<u>379</u>	<u>379</u>	<u>379</u>
Debt service fund:				
U.S. government securities	<u>1,129</u>	<u>1,129</u>	<u>1,129</u>	<u>1,129</u>
Cash	<u>445</u>	<u>445</u>	<u>454</u>	<u>454</u>
	<u>1,574</u>	<u>1,574</u>	<u>1,573</u>	<u>1,573</u>
<b>Total investments and assets whose use is limited</b>	<b><u>\$20,271</u></b>	<b><u>\$20,235</u></b>	<b><u>\$18,442</u></b>	<b><u>\$18,482</u></b>

In connection with the issuance of the Series 1993 Revenue Bonds, the Hospital established a Debt Service Fund for the purpose of making payments of principal and interest on the bonds if funds available for payment of principal and interest were insufficient. The funds held by the Trustee in this account is subject to a prior lien in favor of the owners of the Bonds.

The Hospital is required to maintain a \$100,000 certificate of deposit held by the Workers' Compensation Fund as collateral against its self-insured portion of workers compensation claims. This investment is recorded in assets whose use is limited for professional and other liability claims.

Also included in assets whose use is limited for professional and other liability claims is a \$125,000 certificate of deposit held by the State Treasurer's Office on behalf of the Louisiana Farmers' Compensation Fund. The Hospital is required to maintain this investment as collateral against its self-insured portion of professional liability claims.

## 5. LONG-TERM DEBT

The details and balances of long-term debt at December 31, 1997 and 1996 are presented below:

	1997	1996
	(in thousands)	
Hospital Revenue Bonds (Series 1992), net of amortized original issue discount of \$339,000 and \$355,000 at December 31, 1997 and 1996, respectively, (\$400,000 due in fiscal year 1998)	\$ 13,379	\$ 13,783
Note payable, 6.5%, 60 monthly installments of \$19,182 including interest	-	173
Certificate of Indebtedness, Series 1992, 8.0%, 120 monthly installments of \$1,894 including interest (\$23,000 due in fiscal year 1998)	138	80
Demand note payable, 9.75%, 36 monthly installments of \$4,272 including interest (\$83,000 subject to demand in fiscal year 1998)	83	168
	14,600	14,204
	<u>(1,850)</u>	<u>(1,911)</u>
Less amounts due within one year		
	<u>\$ 12,750</u>	<u>\$ 12,293</u>

The combined aggregate amount of maturities for all long-term debt for each of the next five years ending December 31 are as follows (in thousands): 1998 - \$358; 1999 - \$279; 2000 - \$247; 2001 - \$218; 2002 - \$16 and thereafter - \$12,575.

*Hospital Revenue Bonds, Series 1992* - In December 1992, the Hospital issued \$14,755,000 of tax-exempt Hospital Revenue Bonds, Series 1992 (the Bonds) comprised of \$1,150,000 of serial bonds and \$12,575,000 of term bonds with a final maturity of July 1, 2002 at stated interest rates ranging from 4.0% to 6.374 (to-expand, improve and renovate Hospital facilities). The Bonds were issued at a discount of \$440,000 and paid 4.0% to 6.375%. The original issue discount is being amortized over the life of the bonds using the interest method. In connection with the issuance of the Bonds, the Hospital is required to maintain a debt service coverage ratio (as defined by the Bond Resolution) of 1.25. The Bonds are payable from a pledge of all future operating revenue of the Hospital.

The Bonds maturing after June 30, 2000 are callable by the Hospital prior to maturity beginning July 1, 2002. The redemption of the Bonds prior to maturity is subject to a premium of up to 2% until July 1, 2004.

*Note Payable* - During 1993, the Hospital entered into a 6.5% note payable which matured in June 1997.

*Certificate of Indebtedness, Series 1992* - During 1990, the Hospital issued a Certificate of Indebtedness in the amount of \$151,000 to acquire land for the purpose of future Hospital expansion. The certificate is secured by and payable solely from a pledge of excess annual revenues of the Hospital.

*Demand Note* - The demand note assumed by STMS during 1992 is collateralized by land and a building with a carrying value of \$499,000 at December 31, 1997.

## 6. CAPITAL AND OPERATING LEASES

Future minimum lease payments by year at December 31, 1997 under all capital lease obligations are as follows for the years ending December 31 (in thousands):

1998	\$ 398
1999	396
2000	377
2001	320
	<u>1,394</u>
Less imputed interest (interest rates range from 6.5% to 7.5%)	<u>(122)</u>
Present value of future lease obligations	1,272
Less amounts due within one year	<u>(238)</u>
Long-term portion of capital lease obligations	<u>\$ 1,034</u>

Leased assets included in equipment totaled \$1,878,000 at December 31, 1997. Accumulated amortization was \$548,000 at December 31, 1997. The leased equipment reflects the capital lease obligations.

Total rental expense incurred for all operating leases was \$315,000 and \$417,000 for the years ended December 31, 1997 and 1996, respectively.

## 7. EMPLOYEE BENEFIT PLANS

The Hospital has a noncontributory defined contribution plan (Plan) that covers substantially all of its employees. The Plan allows for employees age 21 or older with one year of service (defined as 1,000 hours of service in any one year) to participate. The Plan Agreement requires contributions to the Plan equal to 6% of the aggregate compensation of all participants. Participating employees with five or more years of service become 100% vested in their account balances. Employees terminating their employment prior to five years forfeit their account balance.

Total payroll and covered payroll for all Hospital employees during the year ended December 31, 1997 totaled \$26,121,808 and \$21,119,080, respectively. Contributions during 1997 required by the Plan document were \$1,348,808, which represents 6% of covered payroll. Required contributions paid by the Hospital were \$1,398,000 during the year ended December 31, 1997.

Pension expense included in salaries, wages and benefits related to the Plan described above approximates \$1,121,808 and \$987,000 for the years ended December 31, 1997 and 1996, respectively.

## 8. PROFESSIONAL LIABILITY INSURANCE

The Hospital participates in the Louisiana Patients' Compensation Fund for medical malpractice claims. As a participant, the Hospital has a statutory limitation of liability which provides that an award can be rendered against it in excess of \$500,000, plus interest and costs. The Fund provides coverage on an occurrence basis for claims over \$100,000 and up to \$500,000. The Hospital is self-insured for costs up to \$180,000 per claim.

The Hospital is involved in litigation arising in the ordinary course of business. Claims alleging malpractice have been asserted against the Hospital and are currently in various stages of litigation. It is the opinion of management that estimated malpractice costs resulting from pending or threatened litigation are adequately accrued at December 31, 1997. Losses from asserted claims and from unasserted claims identified under the Hospital's incident reporting system are accrued based on estimates that incorporate the Hospital's past experience as well as other considerations including the nature of each claim or incident and relevant trend factors. Additional claims may be asserted against the Hospital arising from service provided to patients through December 31, 1997 that have not been identified under the incident reporting system. The Hospital is unable to determine the ultimate cost of the resolution of such potential claims; however, management believes it has adequately provided for them.

#### 9. RECENT ACCOUNTING PRONOUNCEMENT

The Governmental Accounting Standards Board ("GASB") has issued GASB Statement No. 31, "Accounting and Financial Reporting for Certain Investments and for External Investment Pools." This Statement requires investments to be reported at fair value and is effective for the Hospital's year ending December 31, 1998. If the Hospital had elected early implementation of GASB Statement No. 31, the effect would have been a decrease in fixed balance of \$35,080.

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CONTROL OVER FINANCIAL REPORTING BASED UPON THE AUDIT PERFORMED IN  
ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS**

Members of the Board of Commissioners  
St. Tammany Parish Hospital Service  
District No. 1

We have audited the consolidated financial statements of the St. Tammany Parish Hospital Service District No. 1 of St. Tammany Parish, Louisiana (St. Tammany Parish Hospital), as of and for the year ended December 31, 1997, and have issued our report thereon dated March 13, 1998. We conducted our audit in accordance with generally accepted auditing standards and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States.

**Compliance**

As part of obtaining reasonable assurance about whether St. Tammany Parish Hospital's financial statements are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grants, noncompliance with which would have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance that are required to be reported under *Government Auditing Standards*.

**Internal Control Over Financial Reporting**

In planning and performing our audit, we considered St. Tammany Parish Hospital's internal control over financial reporting in order to determine our auditing procedures for the purpose of expressing our opinion on the financial statements and not to provide assurance on the internal control over financial reporting. Our consideration of the internal control over financial reporting would not necessarily disclose all matters in the internal control over financial reporting that might be material weaknesses. A material weakness is a condition in which the design or operation of one or more of the internal control components does not reduce to a relatively low level the risk that misstatements in amounts that would be material in relation to the financial statements being audited may occur and not be detected within a timely period by employees in the normal course of performing their assigned functions. We noted no matters involving the internal control over financial reporting and its operation that we consider to be material weaknesses. However, we noted other matters involving the internal control over financial reporting that we have reported to the management of St. Tammany Parish Hospital in a separate letter dated March 13, 1998.

This report is intended for the information of the Board of Commissioners, management, and the State of Louisiana Legislative Auditor. However, this report is a matter of public record and its distribution is not limited.

*Deloitte & Touche LLP*

March 13, 1998





**INDEPENDENT AUDITORS' REPORT ON COMPLIANCE WITH BOND RESOLUTION**

Members of the Board of Commissioners  
St. Tammany Parish Hospital Service  
District No. 1:

We have audited, in accordance with generally accepted auditing standards, the consolidated balance sheet of St. Tammany Parish Hospital Service District No. 1 of St. Tammany Parish, Louisiana (St. Tammany Parish Hospital) as of December 31, 1997 and the related consolidated statements of revenue, expense and changes in fund balances, and cash flows for the year then ended, and have issued our report thereon dated March 13, 1998.

In connection with our audit, nothing came to our attention that caused us to believe that St. Tammany Parish Hospital failed to comply with the terms, covenants, provisions or conditions of Sections 1.8, 4.2 through 4.4, 5.1, 5.3 through 5.9, 6.1, 6.3 and 7.11, inclusive, of the Bond Resolution as adopted by the Board of Commissioners of St. Tammany Parish Hospital Service District No. 1 on November 5, 1992 in connection with the issuance of \$14,735,000 St. Tammany Parish Hospital Service District No. 1 Hospital Revenue Bonds (Series 1992) insofar as they relate to financial and accounting matters. However, our audit was not directed primarily toward obtaining knowledge of noncompliance with such Sections.

This report is intended for the use of the Board of Commissioners, management, the Trustee, and the State of Louisiana Legislative Auditor and should not be used for any other purpose. However, this report is a matter of public record and its distribution is not limited.

*Deloitte & Touche LLP*

March 13, 1998



March 13, 1998

Members of the Board of Commissioners  
St. Tammany Parish Hospital Service  
District No. 1:

In planning and performing our audit of the consolidated financial statements of St. Tammany Parish Hospital Service District No. 1 of St. Tammany Parish, Louisiana (St. Tammany Parish Hospital) for the year ended December 31, 1997 (in which we have issued our report dated March 13, 1998), we developed the following recommendations concerning certain matters related to its internal control structure and certain observations and recommendations on other accounting, administrative, and operating matters. Additionally, we have presented a summary of our prior year recommendations and the status of implementation thereof. A description of the responsibility of management for establishing and maintaining an internal control structure, and the objectives of and inherent limitations in such a structure, is set forth in the attached Appendix, and should be read in conjunction with this letter. Our comments are presented in Exhibits I, II and III and are listed in the table of contents thereof.

This report is intended for the information of the Board of Commissioners, management, and the State of Louisiana Legislative Auditor. However, this report is a matter of public record and its distribution is not limited.

Yours truly,

*Deloitte & Touche LLP*

# ST. TAMMANY PARISH HOSPITAL

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## INTERNAL CONTROL STRUCTURE

## FIXED ASSET RECORDS

**Observation**

The Hospital has not conducted an inventory of fixed assets in a number of years. We understood that management has been considering such a project for several years and has initiated plans to perform a physical fixed asset inventory.

**Recommendation**

Complete and accurate fixed assets records are necessary to support amounts claimed for reimbursement purposes and to assure adequacy of insurance coverage. If it is not practicable to perform a complete physical count at a single point in time, such procedures should be implemented on a departmental basis. The related detailed accounting records should be adjusted for the results of these procedures.

**Management's Response**

Management agrees with this recommendation and will initiate a departmental physical fixed asset inventory. The inventory will be conducted in phases during fiscal 1998 and fiscal 1999.

## PROFESSIONAL LIABILITY CLAIMS

**Observation**

Hospital accounting personnel have the responsibility of compiling a data base of professional liability claims paid, as well as those which are open or outstanding. Currently, there is no reconciliation of the information contained in this data base with the detailed information provided by the Hospital's external legal counsel. Additionally, an actuarial valuation has been performed to assess the adequacy of the reserves included within the accrual for professional liability claims.

**Background**

The Hospital participates in the Louisiana Patients' Compensation Fund (the Fund). As such, the Hospital is insured through the Fund for professional liability claims in excess of \$100,000 up to \$500,000. The Hospital, therefore, is self-insured with respect to the first \$100,000 of each such claim. Louisiana law does not currently provide for a professional liability damage award greater than \$500,000.

**Recommendation**

The Hospital should reconcile all data compiled internally with that provided by external legal counsel. Additionally, due to the increasing number of professional liability claims being received as a result of increasing patient volumes, the Hospital should consider having an actuarial valuation performed on the reserves included within the accrual for professional liability claims.

### Management's Response:

The Risk Management department discusses all claims with external legal counsel. Accounting disbursements of claims with the Risk Management department and reserve liability accounts based on these in depth discussions. At present, most claims only have the Hospital listed as secondary liable, and the majority of the claims appear to be subrogee claims; therefore, the Hospital does not feel that an actuarial valuation is currently needed. The Hospital will continue to monitor this situation in the future.

### **USER TERMINATION PROCEDURES**

#### Observation/Background

From our selected sample of 25 users from the DG-UNIX password file, we noted that approximately 40% of the IDs belonged to terminated employees. Active user IDs for parties no longer requiring access pose an unnecessary security risk, as such accounts could potentially be used to gain unauthorized system access. They also decrease accountability, as activity by an unauthorized ID would be difficult to track.

The information systems department has taken steps towards addressing this issue. A weekly human resource report on terminated employees is received so that terminated employee access can be removed on a timely basis. However, the terminated employees remaining on the system most likely had not been removed prior to the implementation of this procedure.

#### Recommendation

We recommend that user IDs defined on all key platforms (DG-UNIX, Center VAX, etc.) be reviewed for current applicability. Also, from a strategic standpoint, the Information Systems and Human Resources Departments should work together in defining policies and approaches for notification of terminated user IDs, especially those of third parties such as consultants and contractors who have access to the Hospital's systems. A suggested approach is as follows:

- Have a centralized database with information on all users or groups, their access rights to applications and various platforms such as the DG-UNIX, VAX VMS, Novell, etc.
- Define procedures in developing and maintaining the above mentioned database.
- Define procedures related to timely notification of termination and transfers of employees so that access could be deleted or modified.
- The above database could be used to identify all points of access to be deleted upon notification.
- Contractor/consultant IDs have set expiration intervals which need to be reviewed periodically.

### Management's Response:

An audit of terminated employees will be accomplished. A formal policy and procedure for notification of terminated users will be written. There is no central database in existence with information on all users. A means of identifying to which systems a user has access will be developed as network and systems access grows.

## **INTERNET USAGE POLICY**

### **Observation/Background**

Currently, the Hospital is connected to the Internet via the HEOC's VAN (Value Added Network); however, allowing access to internal systems from the Internet without establishing an Internet Security and Usage Policy could result in usage that is not consistent with management's expectations. The security policy should address key issues related to how the Hospital will ensure that its risks and exposures are minimized. We would expect an Internet Security Policy to be defined first, documenting the business purposes for the Internet and overall strategy for minimizing risks and exposures of the Internet. This strategy would guide the procedures, such as "access and use" that users follow to help ensure consistent usage and risk mitigation.

### **Recommendation**

The Hospital should define the Hospital's Internet strategy. Such strategy would define the Internet services the Hospital will utilize and how its internal network will be protected. In addition, policies and procedures should be developed to ensure that the Internet's design, configuration, technology and administration will continue to protect the Hospital's internal networks. As the Hospital's internal network, external connections and Internet usage change, these policies and procedures should be reviewed and modified.

### **Management's Response**

Access to the Internet will not be granted hospital-wide until internal and external control processes and policies and procedures are in place.

## **BACKUP PROCEDURES**

### **Observation/Background**

Currently, the Hospital's key threat prevention procedures against disaster are the daily and weekly backups of the Hospital's information on tapes. These tapes would be used to restore the Hospital's information when needed. However, the DG-UNIX and VAX VMS backups have not been tested. The System 30 backups have not been tested for a few years.

### **Recommendation**

The Hospital should consider testing the backups by restoring them in the test region of the respective platforms. The Hospital should get assurance that the backups will restore the Hospital's information when needed. Also, information systems management may want to consider maintaining a listing of the backup tapes detailing the contents, location, etc.

### **Management's Response**

Testing backups may be difficult due to vendor restrictions and space available in the test environment. Based on the recommendation presented, we will contact HEOC and Center to discuss any process they may have available to accomplish testing of back-up tapes. Information Systems maintains a listing of all back-up tapes both on and off-site, which indicates the contents of each tape.

## **HBDC VAN (VALUE ADDED NETWORK) SERVICE**

### **Background**

The Hospital's Internet connection has been outsourced. Internet connectivity is provided via HBDC's VAN service. Protection from potential security breaches into the Hospital's internal network from the Internet and HBDC's VAN is provided by HBDC's firewall. As such, the Hospital is relying upon controls that HBDC has in place to ensure proper security and continuity of services. However, the Hospital has no assurance that these controls function properly and are consistently administered by HBDC.

The Hospital has the right to audit the operational effectiveness of controls within HBDC's VAN environment. Alternatively, the Hospital can request the service provider to provide a Service Auditor Report ("SAR" or SAS 70 report). A SAR on the operational effectiveness of the information system general and application computer controls bears its opinion on the results of the operational effectiveness of the controls. The report also identifies user contributions that should be implemented by the client to complement controls at the service provider.

### **Recommendation**

The Hospital should consider requesting from HBDC a copy of the independent auditor's report (SAR or SAS 70 report).

### **Management's Response**

The Hospital will initiate a request to HBDC for a copy of the Service Auditor Report. Full access to the Internet will not be granted hospital-wide until controls and internal usage policies and procedures are in place. At this time, the Hospital does not have a complete understanding of the Firewall protection offered through the VAN connection. Therefore, the Hospital limits access to the Internet.

**ADMINISTRATIVE AND OTHER MATTERS****RECENT ACCOUNTING PROMULGEMENT****Observation**

The Governmental Accounting Standards Board ("GASB") has issued GASB Statement No. 31, "Accounting and Financial Reporting for Certain Investments and for External Investment Pools." Once effective, the Hospital will be required to report its investments at fair value. All investment income, including changes in the fair value of investments, will be recognized as revenue in the statement of revenue and expense. GASB Statement No. 31 will be effective for the Hospital's year ending December 31, 1998.

**Recommendation**

We recommend management take a proactive approach in addressing this reporting requirement during 1998.

**Management's Response**

Management agrees with the audit recommendation. Financial reporting will be changed to reflect changes in the fair value of investments and any gains or losses will be reflected in the statement of revenue and expense for fiscal 1998.

**ALLOWANCE FOR DOUBTFUL ACCOUNTS****Observation**

During our testing of the allowance for doubtful accounts, we noted that accounts receivable beyond 180 days within the insurance financial classification has declined from approximately \$1.1 million to \$2.3 million.

**Recommendation**

We recommend that management verify that accounts receivable within the insurance financial classification are being properly re-evaluated and investigate the reasons why these accounts are not being collected in a timely manner.

**Management's Response**

Management agrees with the audit recommendation. An accounts receivable aged trial balance by payer will be printed semi-monthly and used to monitor the productivity of the collection staff. The patient accounting department will report monthly to management on the status of accounts receivable collection activities.



## DISASTER RECOVERY PLAN

### Situation/Background

Currently, the Hospital has a contract with Senguard for an RRP recovery. However, a 'Business Resumption Plan' is lacking. A Business Resumption Plan contains the necessary arrangements to perform key business functions in the event of a disaster. A plan would help reduce the financial impact and the time necessary to replace key processing components after the event. The plan would be developed from an overall business perspective and would address only critical business processes. A plan should include:

- The identification of key automated business processes required to continue when a disaster is declared.
- The specific arrangements to recover those key processes identified, including personnel, facilities, telecommunications, supplies and equipment.
- A process to identify changes within the organization and make updates to help ensure the plan remains current.
- Periodic testing, where feasible and cost effective, to help ensure the plan is operational.

Completion of a business impact analysis would define risks and exposures to the business and drive the recovery strategy. IS management can then secure the most cost effective arrangements for recovering business services in the event of a disaster.

### Recommendation

The Hospital should consider performing a Business Impact Analysis ("BIA"). A BIA would define the risks and exposures to the Hospital and identify the financial amount and Hospital services impacted in case of a disaster. Then based on this analysis, the Hospital can decide on the best approach for developing a business continuity plan and needed arrangements for RRP recovery to support this plan.

### Management's Response

The Hospital intends to address the development of a Business Resumption Plan through a Quality Improvement process as a Quality Council initiative.

**EXHIBIT III****STATUS OF OUR PRIOR YEAR RECOMMENDATIONS**

	Implemented	Partially Implemented	Not Implemented
<b>INTERNAL CONTROL STRUCTURE:</b>			
Fixed Asset Records		X	
Professional Liability Claims			X
Security Violation Logs and Review	X		
<b>ADMINISTRATIVE AND OPERATING MATTERS:</b>			
Disaster Recovery Plan		X	
Year 2000 (separate letter provided)		X	
Training and Cross Training	X		
Patient Charges	X		
Recent Accounting Reassessment		X	
Accounting for Investments	X		

## APPENDIX

### MANAGEMENT'S RESPONSIBILITY FOR, AND THE OBJECTIVES AND LIMITATIONS OF, THE INTERNAL CONTROL STRUCTURE

The following comments concerning management's responsibility for the internal control structure and the objectives of and the inherent limitations to the internal control structure are adapted from the Statements on Auditing Standards of the American Institute of Certified Public Accountants.

#### Management's Responsibility

Management is responsible for establishing and maintaining the internal control structure. In fulfilling this responsibility, estimates and judgments by management are required to assess the expected benefits and related costs of internal control policies and procedures.

#### Objectives

The objectives of an internal control structure are to provide management with reasonable, but not absolute, assurance that assets are safeguarded against loss from unauthorized use or disposition, and that transactions are executed in accordance with management's authorization and recorded properly to permit the preparation of financial statements in accordance with generally accepted accounting principles.

#### Limitations

Because of inherent limitations in any internal control structure, errors or irregularities may occur and not be detected. Also, projection of any evaluation of the structure to future periods is subject to the risk that procedures may become inadequate because of changes in conditions or that the effectiveness of the design and operation of policies and procedures may deteriorate.



March 13, 1998

Members of the Board of Commissioners  
St. Tammany Parish Hospital Service  
District No. 1:

We have audited the consolidated financial statements of St. Tammany Parish Hospital Service District No. 1 of St. Tammany Parish, Louisiana (St. Tammany Parish Hospital) for the year ended December 31, 1997, and have issued our report thereon dated March 13, 1998.

Our professional standards require that we communicate with you concerning certain matters that may be of interest to you in fulfilling your obligation to oversee the financial reporting and disclosure process for which management of St. Tammany Parish Hospital is responsible. We have prepared the following comments to assist you in fulfilling that obligation.

#### **OUR RESPONSIBILITY UNDER GENERALLY ACCEPTED AUDITING STANDARDS**

We conducted our audit of the 1997 consolidated financial statements of St. Tammany Parish Hospital in accordance with generally accepted auditing standards. These standards require that we plan and perform the audit to obtain reasonable, rather than absolute, assurance about whether the financial statements are free of material misstatement. When performing an audit in accordance with these standards, we are required only to obtain an understanding of the Hospital's internal control structure sufficient to enable us to properly plan our audit and not to provide assurance on the internal control structure.

Based, in part, on our understanding of the control environment, we designed our audit to provide reasonable assurance of detecting errors and irregularities that are material to the financial statements. However, because of the characteristics of irregularities, particularly those involving forgery and collusion, a properly designed and executed audit may not detect such items.

We have issued a separate report to you, also dated March 13, 1998, containing our comments on the internal control structure.

#### **SIGNIFICANT ACCOUNTING POLICIES**

The Hospital's significant accounting policies are set forth in Note 1 to the Hospital's 1997 consolidated financial statements. During the year ended December 31, 1997, there were no significant changes in previously adopted accounting policies or their application.

## MANAGEMENT JUDGMENTS AND ACCOUNTING ESTIMATES

Accounting estimates are an integral part of the financial statements prepared by management and are based on management's current judgments. These judgments are normally based on knowledge and experience about past and current events and on assumptions about future events. Significant accounting estimates reflected in the Hospital's 1987 consolidated financial statements include an allowance for doubtful accounts receivable and estimates of amounts to be received under government healthcare programs. The basis for our conclusions as to the reasonableness of these estimates, as expressed in our auditor's report, is our review and tests of the process used by management to develop the estimates.

## DISAGREEMENTS WITH MANAGEMENT

We have not had any disagreements with management related to matters that are material to the Hospital's 1987 consolidated financial statements.

## DIFFICULTIES ENCOUNTERED IN PERFORMING THE AUDIT

We encountered no difficulties in dealing with management related to performance of our audit.

This report is intended solely for the use of the Board of Commissioners, management, and others within the organization and should not be used for any other purpose.

We will be pleased to discuss this report with you further at your convenience.

Yours truly,

*Deloitte & Touche LLP*